

Wokingham Borough Council – Health
Overview & Scrutiny Committee

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Royal Berkshire NHS Foundation Trust

29th September 2010

- Vision, Values & Purpose
- Strengths & Areas for Improvement
- Strategic Context
- The White Paper
- Priorities
- Working in Partnership - How the Committee could assist the Trust

Vision, Values & Purpose

Vision: to be the specialist centre of choice for the communities we serve

Values: ambition, excellence, innovation

Purpose: Highest quality patient experience provided with passion and respect for each patient, their families and their GPs

3 simple aims:

- the best possible patient experience
- the best possible health outcomes
- at the lowest possible cost



Strengths - A history to be proud of...



Innovation and early adoption.....

National Awards & Achievements

- Shortlisted for HSJ Awards (Patient Safety) 'Getting it right for every patient, every time – timely antibiotics for patients with Neutropenic Sepsis'
- Shortlisted for Healthcare Excellence & Leadership Awards - best patient experience (voted for by healthcare professionals & the public)
- Shortlisted for Nursing Times Awards – 'Get it on Time' campaign for Parkinsons' patients
- National Hip Fracture Database performance

Areas for Improvement

- **‘Choose and Book’**
 - Ensuring Patients & GPs can get an appointment at the Trust first time, every time (at a time and location to suit)
- **Ophthalmology**
 - Waiting times for appointments
 - Cancellations & re-booking
- **‘Delayed Discharges’**
 - Making sure only those patients who need to be in hospital are admitted
 - Making sure those patients who are admitted are discharged as soon as they are medically fit to leave

Areas for Improvement

- **Maternity**
 - Joint review of maternity services with BWPCT
 - Development of a childbirth unit

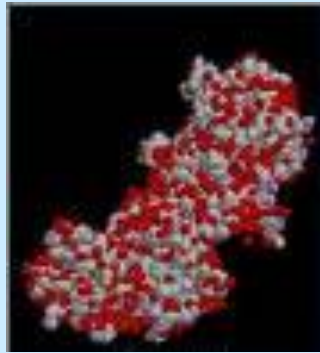
- **Hospital Acquired Infection**
 - C-diff – new method of testing implemented
 - Currently over the target agreed with PCT
 - Specific action plan in place to drive forward improvement

Strategic context

Quarter more over 85s by 2015



The cost of new drugs is increasing



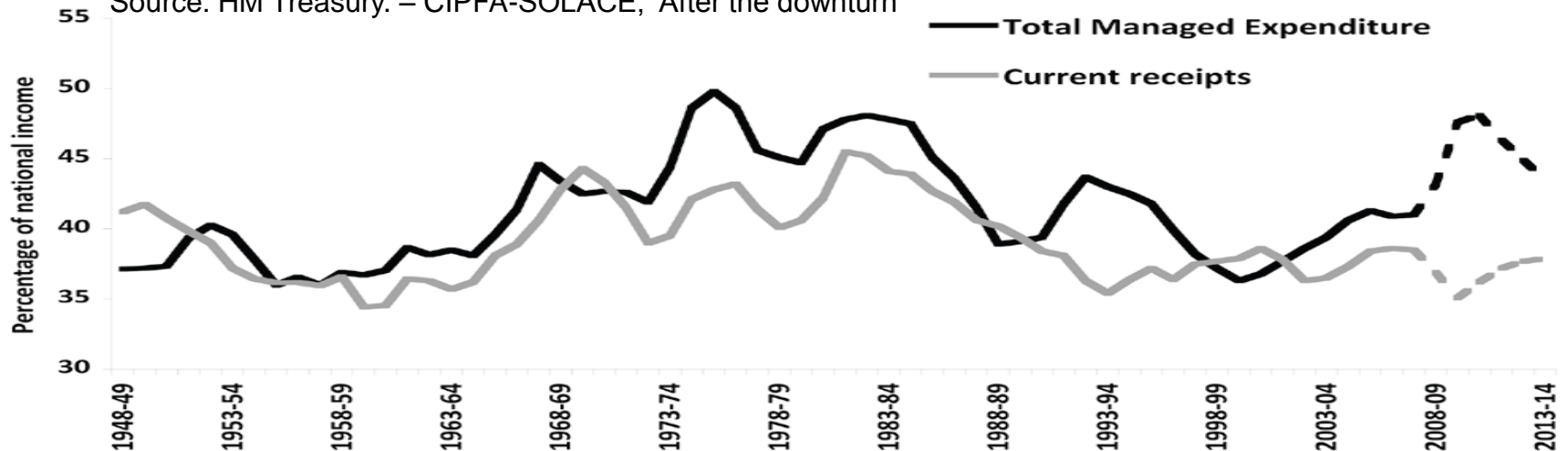
Rising consumer expectations



Diseases of modern lifestyles



Note: Excludes unrealised losses on financial interventions.
Source: HM Treasury. – CIPFA-SOLACE; 'After the downturn'



NHS White Paper - key messages

‘Equity & Excellence: Liberating the NHS’

- **Patients at the heart of the NHS:** ‘no decision about me – without me’
- **Quality** remains the organising principle
- **Clinically led** – evidence based outcomes

- **‘Unprecedented efficiency gains’**
 - £20b efficiency savings by 2014 – to be reinvested in frontline services
 - 45% reduction in management costs over next 4 years

- **PBC & GPs** in charge of local commissioning
 - **SHAs** cease – April 2012
 - **PCTs** cease – April 2013

- **Ambition** – for ‘world-class healthcare outcomes’

- Transition to Clinically-led
- Partnership
- Greater Integration



Patient Focus – Models of care

Elective patients



Emergency patients



'Worried well'



Long Term Conditions



30% of today's hospital activity will take place in the community. Our current strategic focus is on care at the 'specialist' centre and closer to home.

Priorities – get the basics right



Best possible
Patient
Experience



Best possible
Health
Outcomes



Lowest possible
Cost

Programme designed for
patients by patients

Specialist Centre

Bracknell

EPR

Mortality Rates

Clinical services
Strategy

Estates Strategy

Financial Performance

Clinical efficiencies

Management efficiencies